



March 26, 2020

Good Evening Community Program Families,

The impacts of the COVID-19 are touching every aspect of our lives and pushing all of us to find creative ways to adapt during this unprecedented time. We know the disruption in normal program operations has not been easy on participants and families. We want to thank you for your partnership, patience, and support as we design and implement new virtual systems and support structures for remote services and social programming.

At this time, MICC will be extending our closure of the MICC Community Center and Campus at the direction of the State of Minnesota. The closure of our buildings has been extended minimally through May 3. We will continue to closely follow the Minnesota Department of Health and the Governor's Office for guidance and directions on how to safely reopen services and the Community Center. We will keep you posted as timelines change and plan to resume our normal weekly updates starting next week via Constant Contact to highlight some of the already implemented successful program changes.

We are devastated to have to extend our closure, we know everyone wants to be back to routine as soon as possible, and we want everyone back too. We are committed to delivering quality services and programming through our remote services options. Our team is adapting the way we engage participants and support them through the weeks ahead.

At this time, we have been able to adjust responsibilities and duties that will allow us to continue to maintain our staffing through new virtual supports and programming. Please know your monthly fees and use of available services are a vital source of revenue during this time and are being utilized to pay our staff as they expand their skills to meet the needs of our participants in a remote services format.

All of these discussions and difficult decisions were guided by many important considerations; the most important among them is MICC's commitment to the safety and well-being of our participants, staff, and community. The degree to which this will ultimately impact our operations is still unknown; however, we know it will take some time to return to normal. Our gratitude for the overwhelming support and encouragement is appreciated. Please reach out to us with questions, concerns, feedback and ideas.

Warm Regards,

Aaron Carper
Director of College Programs

Sarah Arentson
Director of Career Programs